

TERM OF SALE 2020

The camp-site is opened by march 31th to october 14 th 2020, the swimming pool, the wellness area and the restaurant by middle-may to middle-september.

No vehicle can circulate between 10:30 am and 7:30 am except emergency.
This contract is registered to a named person and is not transferable.

PITCHES :

The maximum capacity per pitch is 6 people and 1 car/van.
Check-in from 12 pm and check-out before 12 pm. Following a cancellation, a late check-in or an early check-out, we take the right to rent the pitch to someone else without any financial compensation.

LOCATION :

The accommodations are made only for the number of people indicated in the description and only for 1 vehicle. Our prices include water, electricity and gaz. You can rent pillow cases and bed sheets (when you book or when you check-in depending on the availability) and it costs 12 euros per pers. You can also use the television for 25 euros/week. Finally if you do not want to worry about the cleaning, we can take care of it at the end of your stay for a fee of 50 euros.

In July and August the rental period goes from Wednesday or Saturday or Sunday (4pm) to (10 am). However it is possible to rent only for few days the rest of the year with day of chek-in and day of check out free. On your first day it will be your responsibility to check that the accommodation is in a good state, any damages must be reported to us within 24 hours. We will also inspect the accommodation at the end of your stay. Any discrepancy will be invoiced. **All rentals are non-smoking.**

Cleaning : It is required to clean the accommodation on your last day. Floors must be swept and washed, blankets and mat covers removed from the bed, bins must be empty and clean. Please also remember to clean the coffee machine, microwave, fridge, stovetop and cutleries. In order to respect the next guest, we will carefully inspect the bathroom and toilets (the plug hole must be washed and placed upside-down in the shower)

RESERVATION :

The booking will be valid only after agreement from the camping and once the rental contract is received (by post or email) filled and signed. Please send the rental form with a deposit of 25 % of the total amount + 10 euros for the administrative fees. In case you have requested a cancellation insurance "**campezcouvert**" (not compulsory) please also include this payment of 3%. You will receive our confirmation by post or email within 8 days.

Between July 06th and August 23nd, the reservations of pitch of duration lower in 7 days can be only taken via the web site.

PAYMENT :

Accepted payment : bank transfert, bank card.

A request of reservation must be accompanied of 25% of the total holiday amount + 10 € fees + cancellation guarantee 3 % of your stay (if souscription).

For mobile-homes : the outstanding amount must be paid in full **30 days** before your check-in and without any reminder from the camping. In case this amount was not received on time, we will then cancel your reservation and the deposit will be held by the camping "Moulin du Bleufond".

For bookings made less than 30 days before the check-in, the total amount of the holiday has to be paid.

For Pitches: we accept payments of the outstanding on the day of your arrival.

DEPOSIT :

A deposit/guarantee of 300 € will be asked during the check-in and given back to you at the end of your stay (and after the inspection handover). It includes:

- 250 euros for any possible damages in the accommodation
- 50 euros for cleaning costs (if not done by yourself)

The camping has the right to keep this deposit in case of any damages or/and to cover the cleaning costs if the accommodation is left unclean.

CANCELLATION POLICY :

Any cancellation must be advised by post and will only be valid at the reception of the letter by the camping. In case of a cancellation or an early check-out, there will be no financial compensation unless cancellation insurance had been subscribed. The general conditions of the cancellation insurance are listed on the website www.campezcouvert.com or available on demand. Following a cancellation, a late check-in or an early check-out, we take the right to rent the pitch to someone else without any financial compensation.

In case of any delay please inform the camping asap. We will keep the reserved pitch for a maximum of 24 hours after your planned arrival date. After that we cannot guarantee its availability anymore. There will be no reimbursement.

In case of a cancellation from the camping, the deposit and any additional payment will be paid back to the customer (proportionally) or we will offer you a similar kind of accommodation according to the availability, unless there is a failure in the contract from the lodger.

TOURIST TAXES :

The tourist tax amount is 0,50 € per day and per person (aged 18 or more). It is collected by the Montignac municipality and it must be paid on your day of arrival.

VISITORS :

Visitors are authorised under the responsibility of their host and they have to go through reception and pay the tax of 2,50 euros/day/visitor. The vehicle must be parked outside the campsite and the swimming pool is prohibited.

ANIMAL :

Pets/Animals (apart from dogs belonging to category 1 or 2) must be vaccinated, tattooed and kept on a lead. Only 1 animal per pitch is allowed from the 06th of July to the 23rd of August. Pets cannot be left alone on a pitch.

Mediation of consumer dispute :

In accordance with the provisions of the French Consumer Code concerning “the consumer dispute mediation process”, the client has the right to make use of the mediation service of the campsite.

The “consumer rights” mediator proposed for this service is MEDICYS : online via www.medicys.fr or by sending a request through the post to: MEDICYS – Centre de médiation et règlement amiable des huissiers de justice- 73, Boulevard de Clichy, 75009 – Paris